System Resilience - Health and Social Care Dashboard

Adult Social Care

Ref.	Indicator	Basis	Frequency	2014/15 Benchmark	2014/15 Target	Positive or negative trend (see key)	Latest data
ASC1	Proportion of older people (65+) who were still at home 91 days after discharge from hospital to reablement/rehabilitation service	West Berkshire Council Adult Social Care	Quarterly		90%	↓	87.7% Q2
ASC2	Number of assessments completed in last 12 months leading to a provision of a Long term service (excludes Carers)	West Berkshire Council Adult Social Care	Quarterly		Target data not yet available		
ASC3	Proportion of clients with Long Term Service receiving a review in the past 12 months	West Berkshire Council Adult Social Care	Quarterly		Target data not yet available	↑	63.0% Q2

Children's Social Care

Ref.	Indicator	Basis	Frequency	Normal Range	2014/15 Target	Positive or negative trend (see key)	Latest data
CSC1	The number of looked after children per 10,000 population	West Berkshire Children's Services	Quarterly	Between 38 and 46 per 10,000		↑	48 Q2
CSC2	The number of child protection plans per 10,000 population	West Berkshire Children's Services	Quarterly	Between 28 and 34 per 10,000		↑	33 Q2
CSC3	The number of Section 47 enquiries per 10,000 population	West Berkshire Children's Services	Quarterly	Between 20 and 25 per 10,000.		↑	24 Q2
CSC4	To maintain a high percentage of (single) assessments being completed within 45 working days	West Berkshire Children's Services	Quarterly		70%	↓	73% Q2
CSC5	Looked after children cases which were reviewed within required timescales	West Berkshire Children's Services	Quarterly		99%	↑	99% Q2
CSC6	Child Protection cases which were reviewed within required timescales	West Berkshire Children's Services	Quarterly		99%	↓	95% Q2

Acute Sector

Ref.	Indicator	Basis	Frequency	Baseline data	2014/15 Target	Positive or negative trend (see key)	Latest data
AS1	4-hour A&E target - total time spent in the A&E Department (% is less than 4 hours) [standard is 95% of patients seen within 4 hours]	Royal Berks NHS Foundation Trust	Monthly		95%	↑	97.2% October
		Hampshire Hospitals NHS Foundation Trust				↑	94.8% October
		Great Western Hospitals NHS Foundation Trust				↓	92.4% October
AS2	Average number of Delayed Transfers of Care (all delays) per 100,000 population (18+)	Berkshire Healthcare NHS Foundation Trust	Monthly			↑	0.8 October
		Great Western Hospitals NHS Foundation Trust				↓	0.8 October
		Hampshire Hospitals NHS Foundation Trust				↑	0.8 October
		Oxford University Hospitals NHS Trust				↓	1.6 October
		Royal Berks NHS Foundation Trust				↓	4.9 October
		Total West Berkshire		14.7 (2012/2013 data)		↓	8.9 October
AS3	Average number of Delayed Transfers of Care which area attributable to social care per 100,000 population (18+)	Berkshire Healthcare NHS Foundation Trust	Monthly			↑	1.0 October
		Great Western Hospitals NHS Foundation Trust				↔	0.0 October
		Hampshire Hospitals NHS Foundation Trust				↑	2.0 October
		Oxford University Hospitals NHS Trust				↔	0.1 October
		Royal Berks NHS Foundation Trust				↑	1.1 October
		Total West Berkshire			4	↑	4.7 October
AS4	**Community Services** Average number of Delayed Transfers of Care (all delays by patients	Berkshire Healthcare Trust as a provider	Monthly		No Target	↓	10.3 October
AS5	**Ambulance Clinical Quality - Category A 8 Minute Response Time - Red 2** [Category A Red 2 incidents: presenting conditions that maybe life threatening but less time critical than Red1 and receive an emergency responses irrespective of location in 75% of cases]	Berkshire West	Monthly		75%	↓	73.2% October

Arrow key

↑		Latest data is positive compared to the last quarter
↓		Latest data is negative compared to the last quarter
↔		Latest data is the same as the last quarter

Acute Sector (continued)							
Ref.	Indicator	Basis	Frequency	Baseline data	2014/15 Target	Positive or negative trend (see	Latest data
AS6	A&E Attendances	Royal Berkshire Foundation Trust for Berkshire West		1256 average monthly figure from 13/14		↓	1,289 October
		Hampshire Hospital Foundation Trust for Berkshire West		300 average monthly figure from 13/14		↓	373 October
		Great Western Hospital for Berkshire West		168 average monthly figure from 13/14		↑	186 October
AS7	Number of non elective admissions	Royal Berkshire Foundation Trust for Berkshire West	Monthly	547 average monthly figure from 13/14		↓	550 October
		Hampshire Hospital Foundation Trust for Berkshire West		157 average monthly figure from 13/14		↓	170 October
		Great Western Hospital for Berkshire West		84 average monthly figure from 13/14		↑	86 October
AS8	Total number of 111 calls (Answered in 60 seconds)	Berkshire wide	Monthly			↓	15,755 October

Primary Care							
Ref.	Indicator	Basis	Frequency	2014/15 Benchmark	2014/15 Target	Positive or negative trend (see key)	Latest data
PC1(a)	GP referrals to secondary Care	Newbury & District CCG	Quarterly		N/A	N/A	1,132 October
PC1(b)	GP referrals to secondary Care	North & West Reading CCG	Quarterly		N/A	N/A	1,232 October
PC2	Friends and Family Test	TBC	TBC		TBC	TBC	TBC
PC3	Access metric to be defined	TBC	TBC		TBC	TBC	TBC

Community Services							
Ref.	Indicator	Basis	Frequency	2014/15 Benchmark	2014/15 Target	Positive or negative trend (see key)	Latest data
CS1	Mental Health - Crisis response % of responses witih 4 hours	Berkshire West	quarterly from Q2		85% Q2, 90% Q3 and 95% Q4	N/A	Data not available
CS2	Rapid access to Community Services: 2 hour crisis reponse by Community Nursing and Rapid Response	Berkshire West	quarterly from Q2		90%	↑	92.21% Q2

Appendices

Appendix 1 - Indicator/Target Narrative